

## WAN Measurements of VoIP Quality Revisited

- Infra-structure for measuring VoIP quality
- Comparison of VoIP quality from 1999 & 2002
- Quality of Voice has improved over the last three years
- Between majority of sites quality is very good
- Analysed effects of packet size, asymmetry, silence suppression
- Nine Internet hosts in three continents
- More than 10000 trace files processed