

Wide area measurements of VoIP quality

[Quality of future Internet (telephony) services]

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Goals - in chronological order

- Loss, delay and jitter measurements of VoIP in 2002
- Compare results with those obtained in 1999
- Construct a robust VoIP measurement infra-structure
- Actively partake in COST 263
- Create a public repository of VoIP data
- Encourage not only VoIP usage (e.g. available bandwidth estimation)
- Identify issues for E-NEXT measurement activity

Results (concatenated)

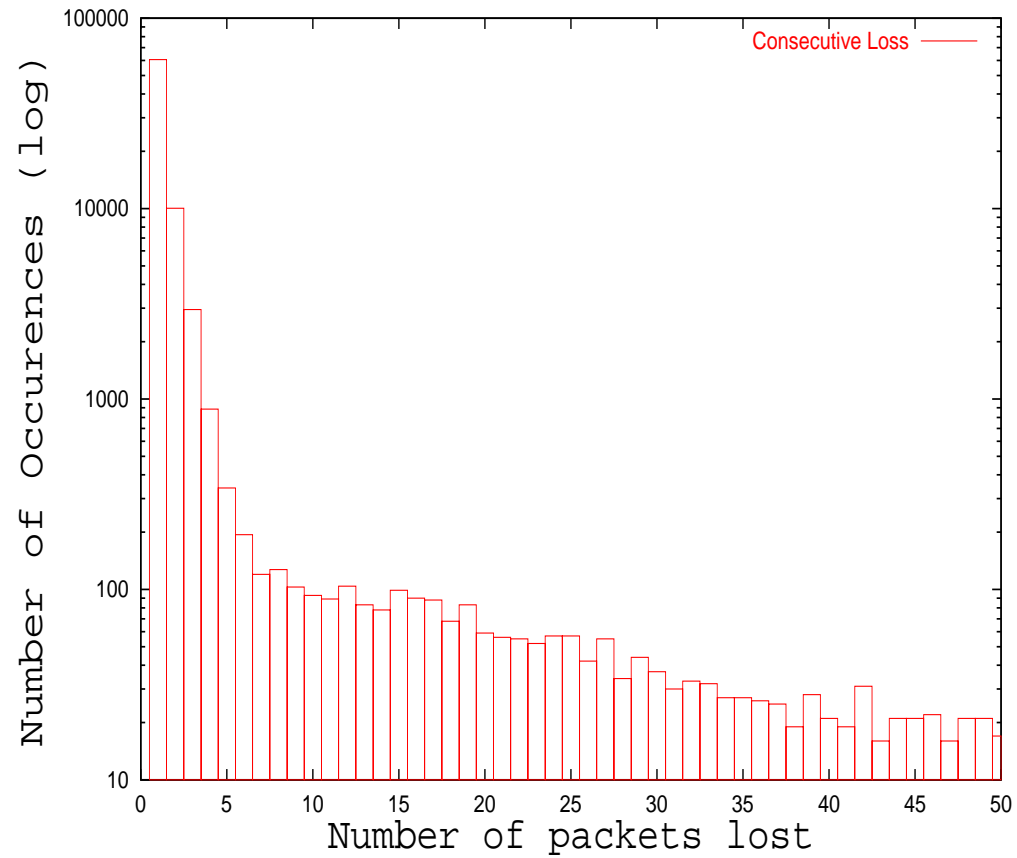
Quality	1999	2002	% Diff. (+/-)
Jitter	45.1ms	22.6ms (± 13.7)	-50.0%
Loss	1.2%	0.5% (± 2.6)	-58.3%
Delay	115 ms	84.95ms (± 44.85)	-26.1%

- Loss, jitter and delay have improved
- Probably can attribute it to upgraded links
- Some caution:
 - In 2002 we had 100's of measurements per connection
 - In 1999 we only had 10's per connection

General results

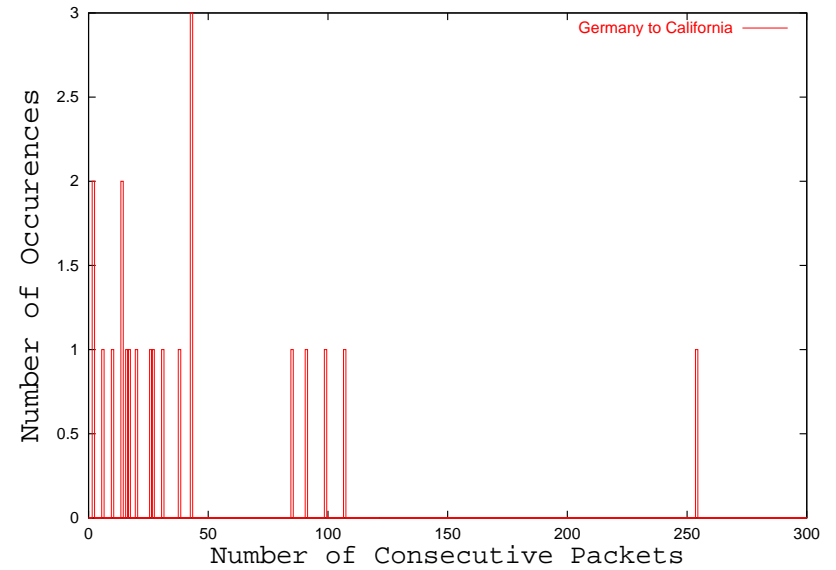
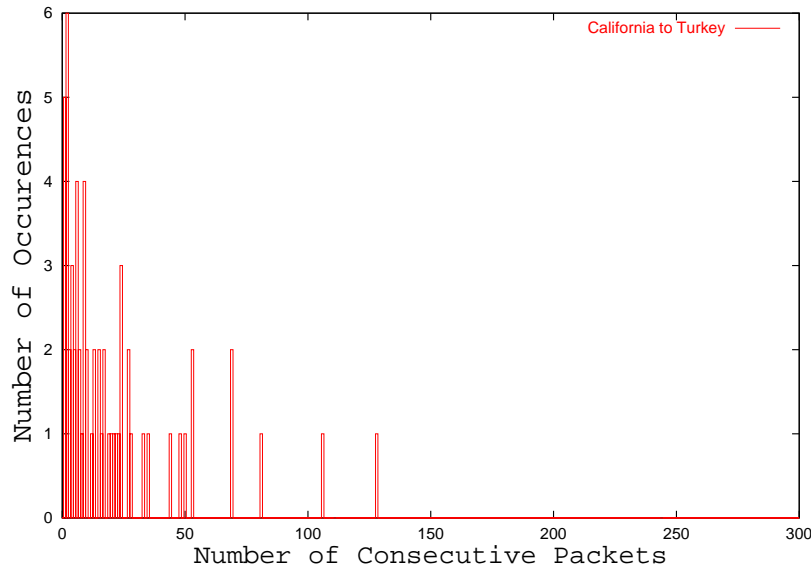
- VoIP quality is good using *academic* networks
- Most sessions show less than 5% loss and under 10 ms jitter
- Most losses are single losses
- Quality has improved over the past 3 years
- VoIP is not usable on a global scale, 2 sites we used exhibited poor quality
- Infra-structure not distance, or number of hops is important
- Silence suppression, packet sizes & network asymmetry are not major factors

Consecutive loss



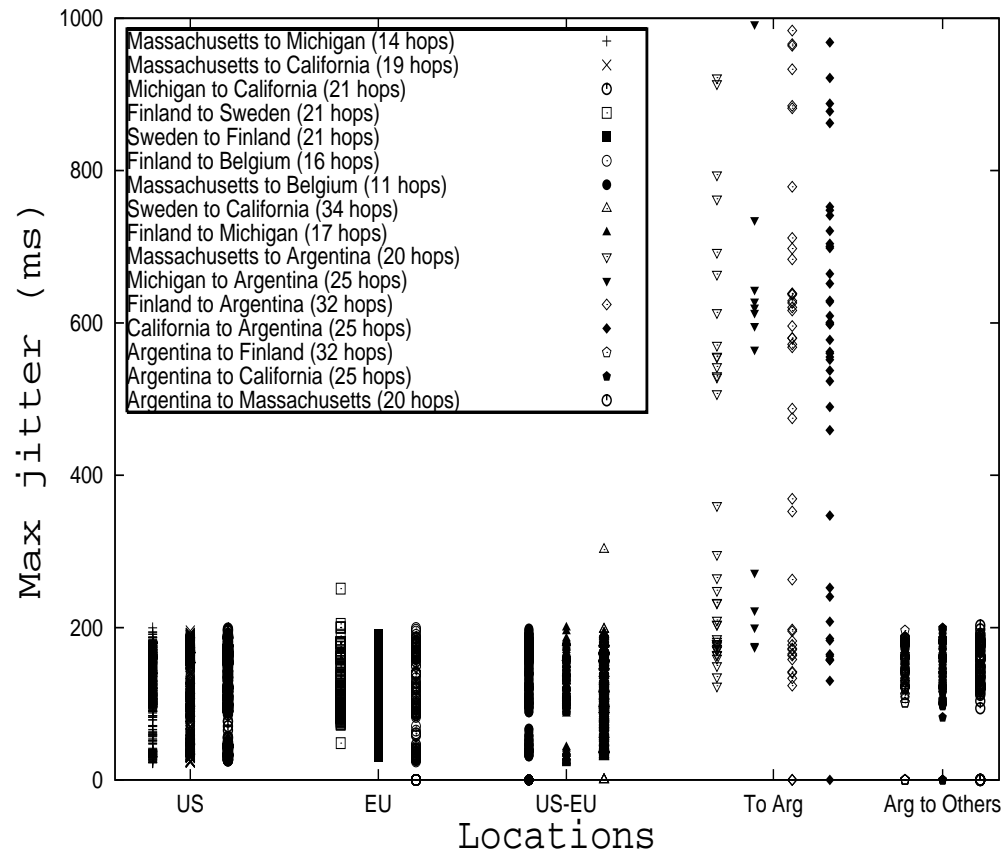
- If look at losses over all traces
- Singular 600,00, double 100,000, triplicate 2000

Packet sequences (non-loss)



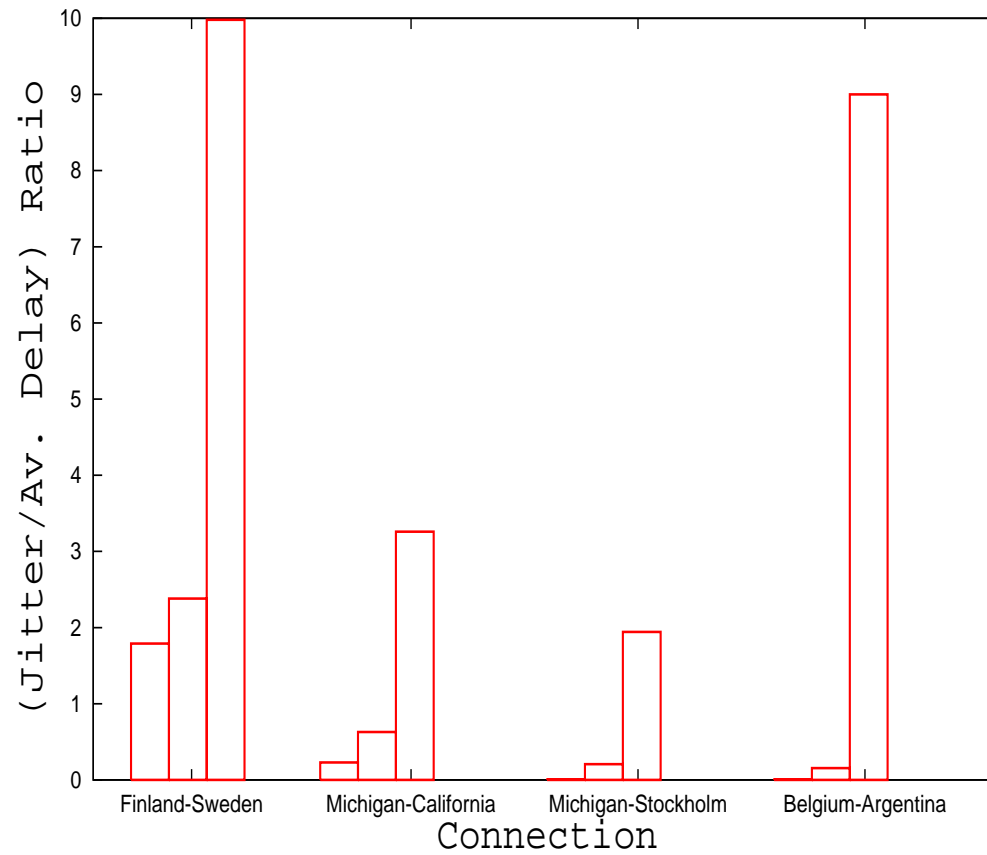
- Left plot shows a good connection, the right plot poor one

Maximum jitter by region



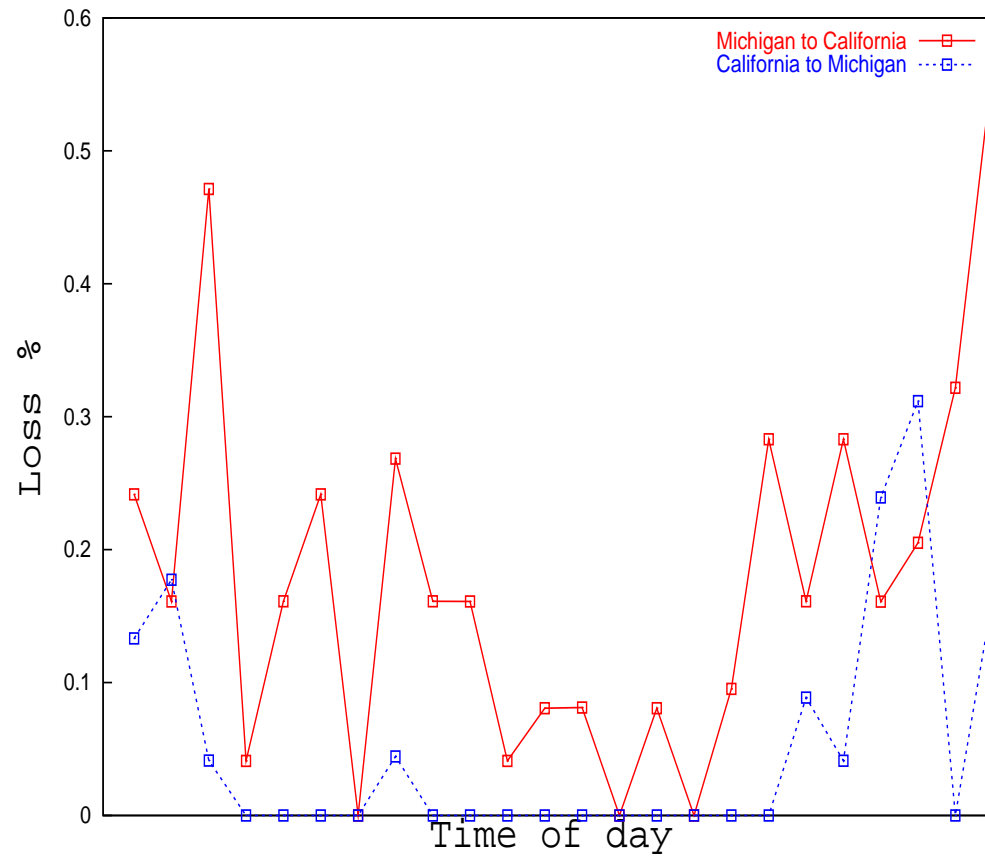
- Emphasises the poor quality *to* South America

Jitter to delay ratio



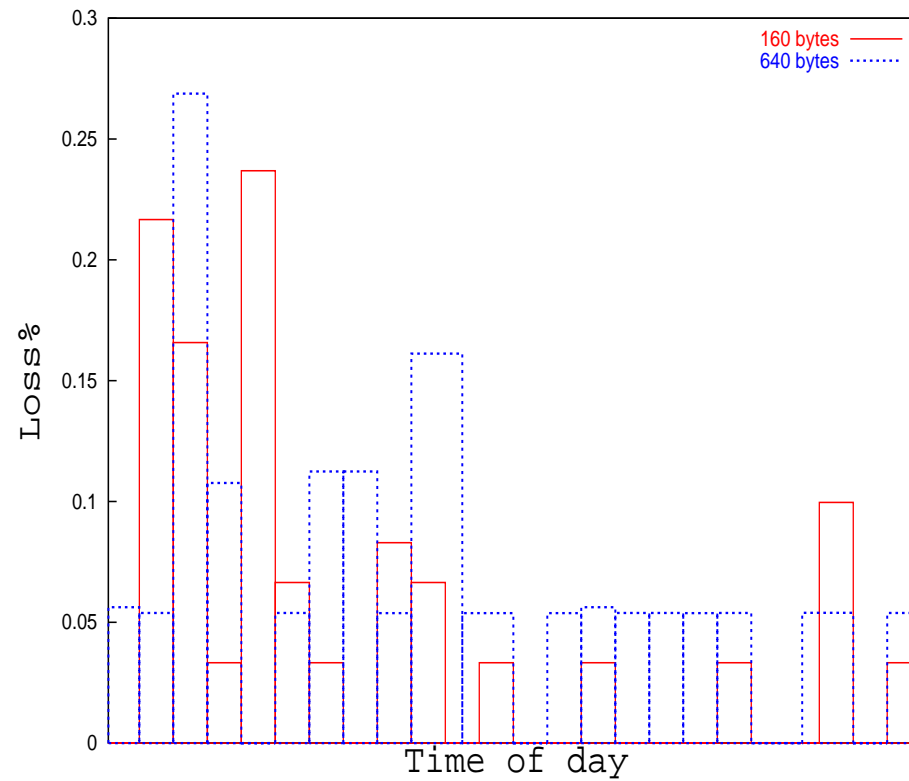
- Look at the jitter to delay *ratio*

Asymmetry



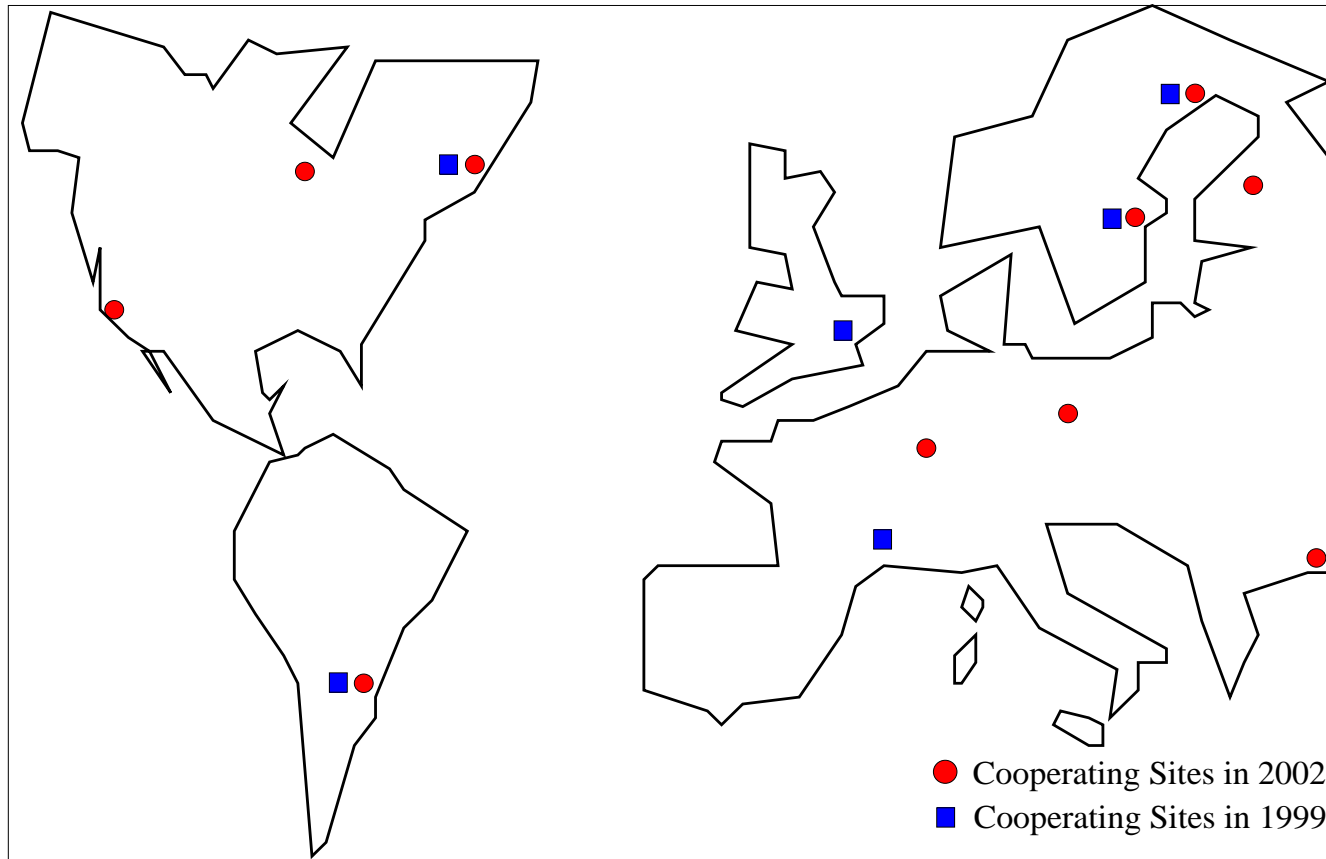
- In previous studies, asymmetry seemed to be important
- There is a difference - but in absolute terms is low

Packet Size



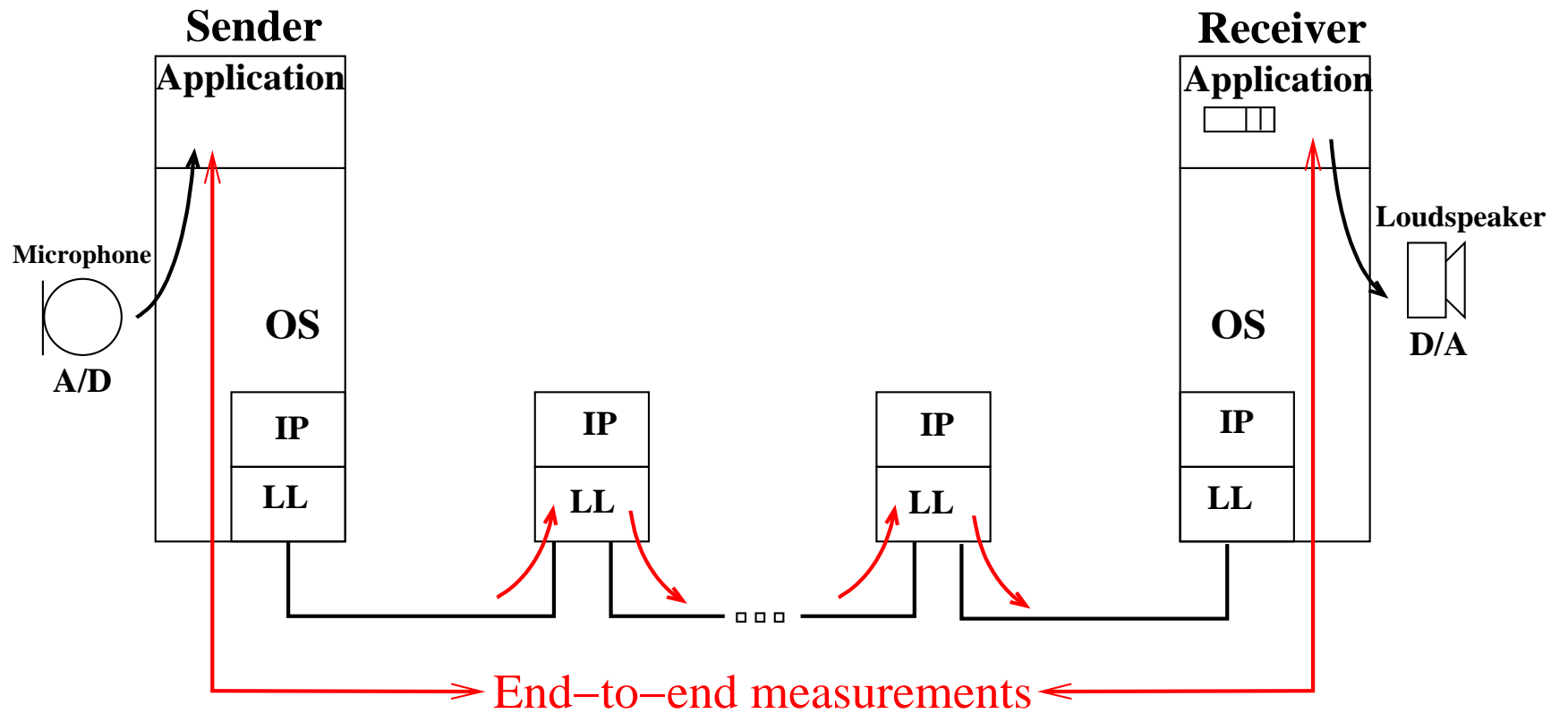
- 160, 640 & 1280 bytes without significant difference
- Rate is always 64 kbits/sec

Where did we measure VoIP quality?



Academic sites *only*

What did we measure?



What did we use and obtain?

<i>Test "signal"</i>	
Call duration	70 seconds
Payload size	160 bytes
Packetisation time (ms)	20ms
Data rate	64kbits/sec
Without silence suppression	3653 packets
With silence suppression	2043 packets
Coding	8 bit PCM
Recorded call size	584480 bytes
<i>Obtained data</i>	
Number of hosts used	9
Number of traces obtained	22436
Number of data packets	32,771,021
Total data size (compressed)	411 Megabytes
Measurement duration	12 weeks

What did we do?

- Sent a pre-recorded wave file between sites, once per hour
- Used script “wrappers” around Sicsophone
- Using scripts allowed any tool to be used
- Timestamp files as GMT offset for easier post-processing

What else have other people done?

- Bolot looked consecutive loss, they reported 1-5 losses at 8am and 1-10 at 4pm, we found also low consecutive loss
- Maxemchuk investigated delay and loss, depends on length of connection and time of day - we had lower loss rates
- Dong Lin reported results similar to Bolot (even 4 years later)
- She concludes packet size is not significant
- As far as we know no-one looked at silence suppression

What are the conclusions?

- VoIP is feasible, but *not* on a global scale
- VoIP quality has *improved* over the past 3 years
- Low losses, less than 5% loss, low jitter 97% of all sessions are under 50ms, low delay less than (ITU) recommended value of 150ms
- Practical difficulties occur frequently: firewalls, wavelan:-(
Data, scripts and some suggestions are available from:
<http://www.sics.se/~ianm/COST263/cost263.html>

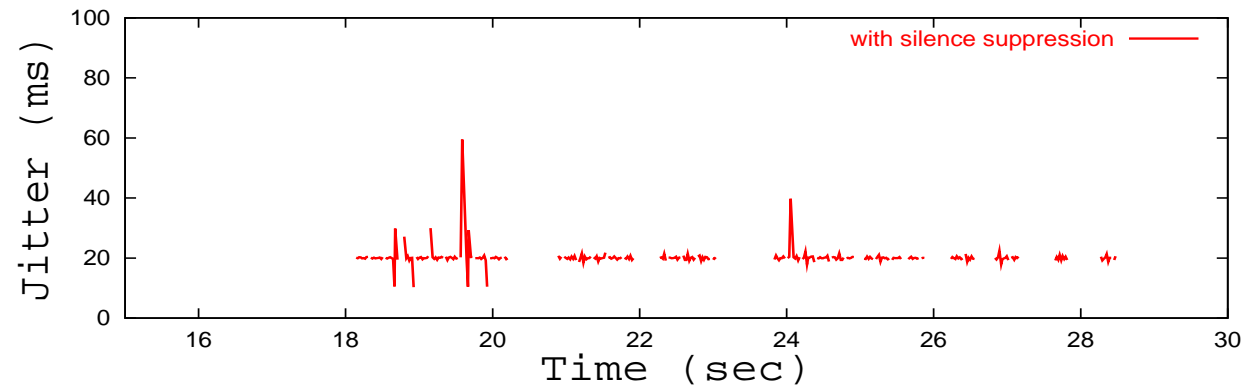
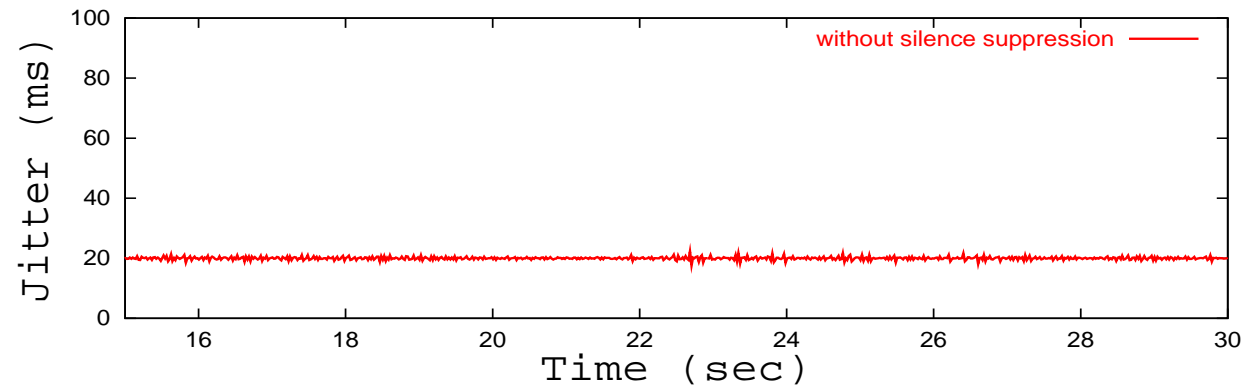
What are your suggestions?

- Plan *very* carefully what you want to measure
- Be prepared for outages, configuration changes
- Have contact with your remote colleagues because...
 - To ask “What happened last week?” and
 - “Does your provider charge/traffic shape?”
 - Restart equipment (Planetlab recommends network addressable power sockets)
- Formalise the suggestions in a document *and*
- Think about E-NEXT measurement activities :-)

The End
(of COST 263)

receiver sender	Massachusetts	Michigan	California	Belgium	Finland	Sweden	Germany	Turkey	Argentina
Massachusetts	*	D:38.0 (17.1) J:2.4 (1.7) L:0.1 (0.6) H:14 (+1) T:0	D:54.2 (15.8) J:2.4 (1.8) L:0.1 (0.9) H:19 T:-3	D:67.1 (15.5) J:3.6 (1.5) L:0.1 (0.8) H:11 T:+6	D:97.1 (2.6) J:2.5 (1.5) L:0.1 (0.8) H:15 T:+7	D:99.5 (8.5) J:3.2 (1.7) L:0.04 (0.2) H:21 T:+6	D:58.4 (5.0) J:4.5 (1.4) L:0.0 (0.0) H:17 (+3) T:+6	D:388.2 (43.2) J:10.4 (4.9) L:4.9 (4.7) H:20 T:+7	D:99.7 (4.9) J:19.9 (8.4) L:8.9 (7.2) H:25 T:+1
Michigan	D:36.4 (15.4) J:4.7 (0.8) L:0.0(0.2) H:14 (+1) T:0	*	D:40.4 (4.5) J:4.4 (0.8) L:0.2 (1.1) H:20 (+1) T:-3	D:63.5 (4.2) J:4.3 (0.7) L:0.0 (0.1) H:11 T:+6	D:88.2 (8.0) J:4.1 (0.7) L:0.1 (1.1) H:17 T:+7	D:86.7 (4.7) J:5.2 (0.6) L:0.1 (2.2) H:23 T:+6	D:63.6 (8.2) J:7.3 (1.9) L:0.2 (0.9) H:16 (+1) T:6	D:358.9 (44.9) J:5.6 (1.7) L:3.0 (1.9) H:20 T:7	D:112.1 (10.6) J:18.7 (7.9) L:6.5 (7.0) H:25 T:+1
California	D:54.5 (16.7) J:2.0 (1.0) L:0.1 (0.36) H:18 (+1) T:+3	D:40.6 (5.1) J:1.2 (0.6) L:0.1 (1.9) H:21 T:+3	*	D:81.0 (2.2) J:1.6 (0.8) L:0.2 (0.8) H:20 T:+9	D:106.0 (3.0) J:1.4 (0.8) L:0.6 (1.4) H:25 (+1) T:+10	D:108.0 (2.4) J:2.1 (0.9) L:0.2 (0.3) H:30 (+2) T:+9	D:81.5 (1.8) J:4.9 (1.5) L:0.8 (3.0) H:23 T:+9	D:386.9 (60.5) J:5.3 (1.7) L:4.4 (2.4) H:23 T:+10	D:123.9 (12.4) J:18.1 (9.9) L:8.9 (8.2) H:25 T:+4
Belgium	D:65.2 (10.1) J:1.6 (0.6) L:0.0 (0.0) H:16 T:-6	D:63.4 (3.3) J:0.6 (0.1) L:0.0 (0.0) H:17 T:-6	D:84.0 (1.3) J:0.9 (0.8) L:1.2 (1.0) H:23 T:-9	*	D:31.3 (0.6) J:0.9 (0.5) L:0.0 (0.0) H:17 T:+1	D:33.4 (0.2) J:1.6 (0.9) L:0.0(0.0) H:22 T:0	D:16.6 (10.4) J:3.4 (1.5) L:0.21 (0.7) H:13 T:0	D:341.1 (24.7) J:6.9 (2.0) L:3.8 (2.7) H:16 (+2) T:+1	D:136.5 (7.1) J:NA L:NA H:19 T:-5
Finland	D:97.8 (4.2) J:1.7 (0.8) L:0.0 (0.1) H:15 (+1) T:-7	D:86.8 (1.9) J:1.1 (0.6) L:0.0 (0.3) H:17 (+1) T:-7	D:109.9 (4.7) J:1.4 (0.8) L:0.7 (1.4) H:24 (+2) T:-10	D:30.7 (0.3) J:1.4 (0.6) L:0.1 (0.3) H:16 T:-1	*	D:13.6 (1.0) J:1.9 (0.9) L:0.0 (0.0) H:20 T:-1	D:26.8 (7.3) J:3.9 (1.1) L:0.0(0.0) H:20 (+1) T:-1	D:321.2 (39.3) J:3.4 (1.7) L:3.2 (1.7) H:17 (+2) T:0	D:161.5 (12.2) J:17.4 (8.2) L:7.5 (6.5) H:19 T:-6
Sweden	D:99.3 (8.8) J:3.0 (1.9) L:0.0 (0.0) H:22 (+1) T:-6	D:84.9(1.9) J:2.5 (2.0) L:0.03 (0.4) H:25 T:-6	D:105.6 (2.1) J:3.2 (1.96) L:0.1 (0.1) H:30 T:-9	D:33.3 (0.4) J:2.8 (1.6) L:0.1 (0.3) H:24 T:0	D:13.5 (0.5) J:2.4 (1.8) L:0.0 (0.01) H:21 T:+1	*	D:29.8 (12.8) J:4.8 (2.5) L:0.0 (0.0) H:25 T:0	D:322.2 (30.3) J:3.2 (1.49) L:2.9 (1.0) H:26 T:+1	D:165.6 (17.9) J:NA L:NA H:41 T:-5
Germany	D:63.5 (9.6) J:1.72 (0.7) L:0.0(0.0) H:15 T:-6	D:60.4 (0.5) J:0.7 (0.3) L:0.0 (0.0) H:16 T:-6	D:84.4 (1.0) J:1.8 (0.7) L:2.5 (1.9) H:22 T:-9	D:11.1 (0.2) J:0.8 (0.3) L:0.0 (0.0) H:12 T:0	D:27.8 (7.3) J:1.0 (0.5) L:0.0 (0.0) H:17 T:+1	D:29.2 (7.6) J:1.5 (0.6) L:0.0 (0.0) H:22 T:0	*	D:300.7 (39.7) J:4.8 (2.1) L:3.7 (2.5) H:16 T:+1	D:149.8 (15.6) J:NA L:NA H:18 T:-5
Turkey	D:379.1 (47.1) J:8.6 (0.7) L:8.1 (2.8) H:18 (+1) T:-7	D:387.9 (35.5) J:8.9 (1.2) L:8.0 (2.9) H:20 T:-7	D:410.9 (43.9) J:8.8 (2.5) L:7.6 (6.8) H:19 T:-10	D:330.2 (28.6) J:9.2 (2.0) L:7.10 (4.0) H:17 T:-1	D:318.9 (42.4) J:8.8 (0.6) L:7.8 (2.7) H:19 T:0	D:311.1 (8.3) J:9.1 (0.7) L:8.4 (3.1) H:25 T:-1	D:378.2 (49.3) J:10.7 (1.2) L:8.0 (3.1) H:16 T:-1	*	D:490.8 (26.0) J:NA L:NA H:18 T:-6
Argentina	D:117.0 (30.8) J:4.2 (2.0) L:0.5 (1.4) H:NA T:-1	D:146.7 (44.2) J:4.3 (2.3) L:0.5 (1.5) H:NA T:-1	D:152.0 (47.8) J:3.1 (2.4) L:0.6 (1.8) H:NA T:-4	D:NA J:4.2 (2.0) L:0.5 (1.4) H:NA T:+5	D:164.1 (27.2) J:3.9(2.2) L:0.5 (1.4) H:NA T:+6	D:160.9 (47.7) J:2.9 (0.8) L:0.0 (0.1) H:NA T:+5	D:180.5 (50.5) J:4.7 (1.5) L:0.1 (0.1) H:NA T:+5	D:NA J:6.0(1.2) L:5.8 (3.0) H:NA T:+6	*
Mean	D:114.1 J:3.4 L:1.1 H:14	D:113.6 J:3.4 L:1.1 H:16	D:115.7 J:3.2 L:1.6 H:19	D:77.1 J:3.5 L:1.0 H:13	D:105.8 J:3.1 L:1.1 H:16	D:105.2 J:3.4 L:1.1 H:20	D:104.4 J:5.5 L:1.4 H:16	D:345.6 J:5.7 L:4.0 H:17	D:180.0 J:9.3 L:4.00 H:23

Silence Suppression



- Not really significant